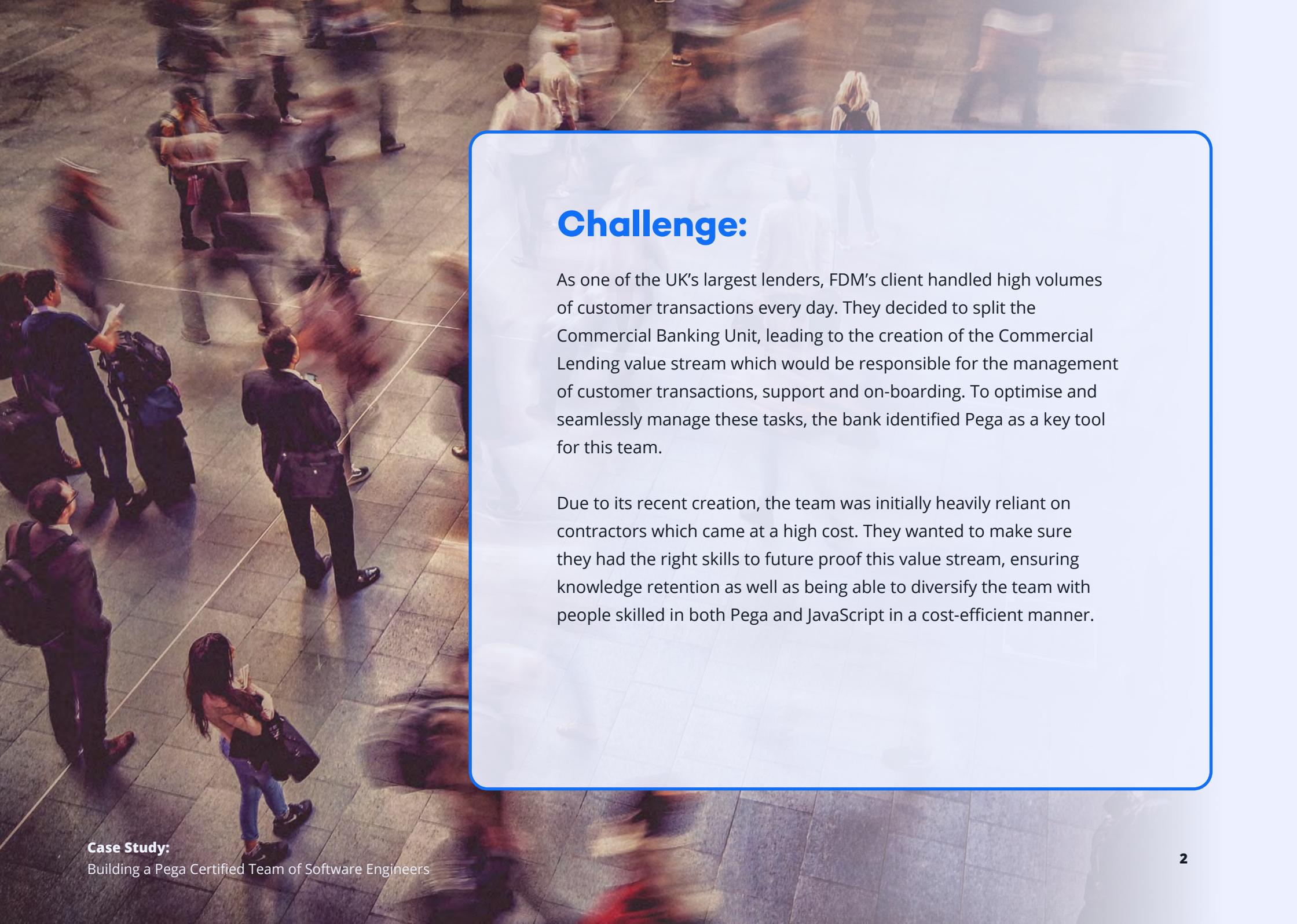


Building a Pega Certified Team of Software Engineers

FDM's client, a major financial institution, was looking to secure the specific skill sets they needed to optimise their customer transactions using Pega.





Challenge:

As one of the UK's largest lenders, FDM's client handled high volumes of customer transactions every day. They decided to split the Commercial Banking Unit, leading to the creation of the Commercial Lending value stream which would be responsible for the management of customer transactions, support and on-boarding. To optimise and seamlessly manage these tasks, the bank identified Pega as a key tool for this team.

Due to its recent creation, the team was initially heavily reliant on contractors which came at a high cost. They wanted to make sure they had the right skills to future proof this value stream, ensuring knowledge retention as well as being able to diversify the team with people skilled in both Pega and JavaScript in a cost-efficient manner.

Case Study:

Building a Pega Certified Team of Software Engineers

Solution:

The bank partnered with FDM to recruit, train, and deploy Pega Certified software engineers who could work onsite with their teams.

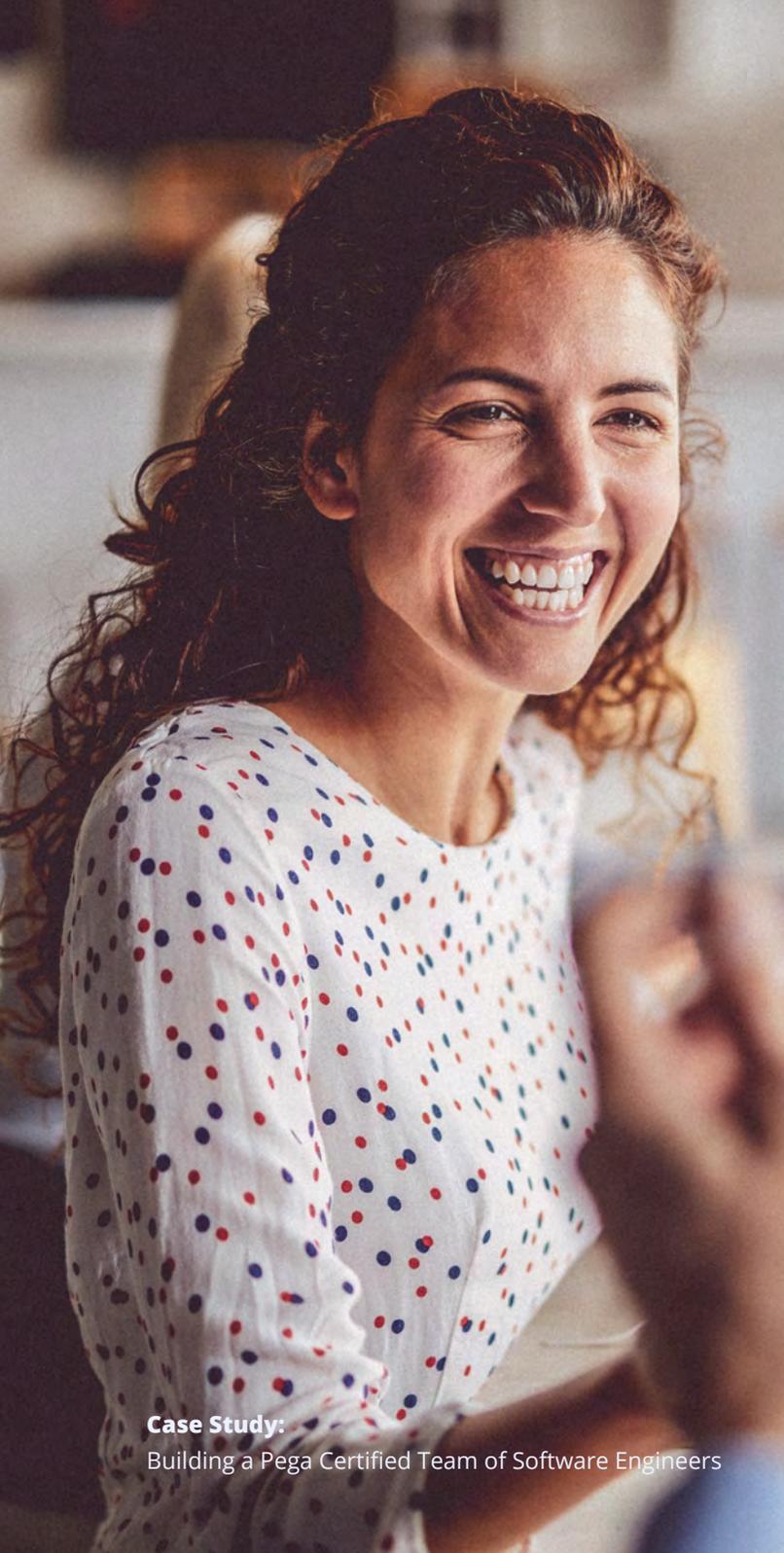
To ensure they had exactly the right skills for their team, FDM tailored the recruitment process, adding in additional code tests, as well developing a customised 13-week training programme with modules covering:

- Python
- SQL
- Unix
- Web Apps
- Java
- OOD
- JavaScript
- Pega Architect Essentials

During the training the client maintained regular contact with the trainees, delivering presentations on company culture, environment and ways of working to ensure that the FDM consultants were well prepared, to seamlessly fit into the onsite team.

Case Study:

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Outcome:

FDM recruited, trained and deployed 7 FDM Pega Certified Software Engineers onsite to the client following the 13-week training period. The impact of this has allowed the bank to achieve the following:



Cost savings: FDM's cost effective model meant they were able to significantly reduce spend by not using expensive contractors.



Project continuity: The FDM team are a guaranteed resource for the client for a minimum of 24 months, allowing the opportunity to plan transformation goals in the long term.



Return on investment: The FDM team have just completed 12 months on-site with excellent feedback and have already been mapped into permanent roles with the client once the 24 month term with FDM is completed. This will allow the retention of key knowledge and skills and secure a strong return of their investment in new talent.

Case Study:

Building a Pega Certified Team of Software Engineers

Our work in the finance industry:

Through our global partnership, we provide Pega Certified Architects for organisations around the world. Below is a snapshot of FDM's presence in the Pega space and the finance industry in general including financial services, asset and wealth management, banking and insurance.

FDM in Finance



14,200+
all-time
consultants placed



~3,000
consultants
on-site



2,350+
consultants gone
permanent



In Pega

Consultants placed in:



FDM consultants are currently working on PEGA projects across:

Lloyds
Banking
Group

TD
Bank

Scotiabank

Charles
Schwab

fdmgroup.com