

## FDM Group (Holdings) plc

Results for the year ended 31 December 2017

Rod Flavell - CEO

Mike McLaren - CFO

## 2017 Operational highlights

## Strong operational performance.....

# Mounties on Client Site (at year end) +17%

2014



2015







2016

#### **New Clients**

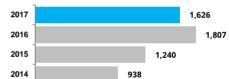
3,170

2017

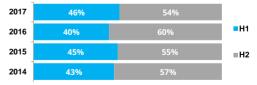


#### **Training Completions**



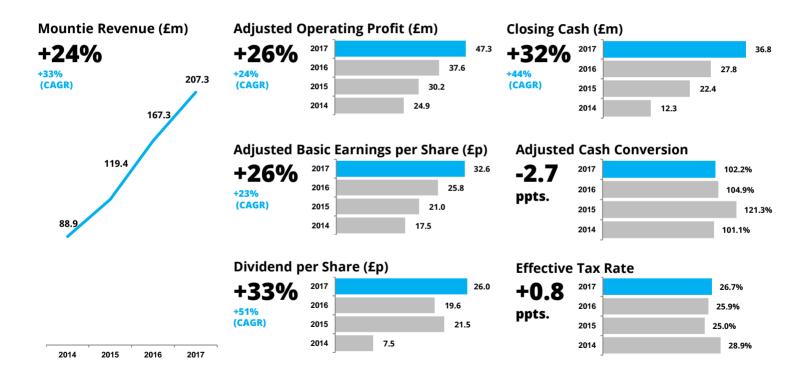


#### **Training Completion Distribution**



## 2017 Financial highlights

## .... reflected in strong financial performance



## Geographic Review

UK & Ireland	2017	2016	
Revenue	£131m	£113m	+16%
Mountie revenue	£107m	£94m	+14%
Mounties on client sites	1,744	1,505	+16%
Adjusted operating profit	£31.5m	£27.8m	+13%
Adjusted operating profit margin	24%	25%	-1%

UK&I saw largest increase by region

Adjusted operating profit margin decrease reflects higher level of contractor business

UK government Mounties placed up by 82% to 315

EMEA	2017		2016	
Revenue	£13m		£12m	+8%
Mountie revenue	£13m		£12m	+9%
Mounties on client sites	155		135	+15%
Adjusted operating profit	£0.9m		£1.2m	-25%
Adjusted operating profit margin	7%	2	10%	-3%

Investment in Frankfurt academy increased capacity by 140%

Proactive approach to new labour leasing laws in Germany

Austrian branch opened to service demand in the region

North America	2017	2016	
Revenue	£75m	£57m	+32%
Mountie revenue	£74m	£54m	+36%
Mounties on client sites	965	832	+16%
Adjusted operating profit	£15.3m	£9.3m	+65%
Adjusted operating profit margin	20%	16%	+4%

Adjusted operating profit increase reflects benefits of operational gearing

12 new clients won during the year

Currently expanding the Toronto operations

APAC	2017	2016	
Revenue	£14m	£8m	+84%
Mountie revenue	£14m	£7m	+90%
Mounties on client sites	306	233	+31%
Adjusted operating loss	(£0.3m)	(£0.7m)	+57%
Adjusted operating loss margin	-2%	-9%	+7%

8 new clients won during the year

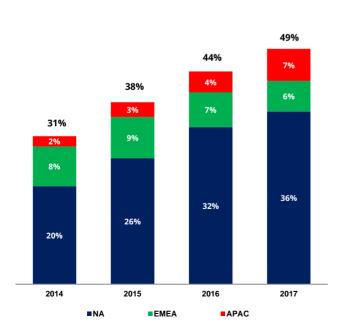
Continued diversification of services to existing customers

Investment in Singapore and Australia, first Mounties placed in Australia during the year

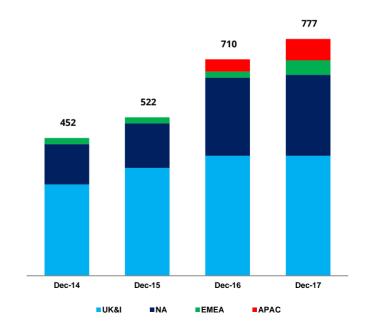
## Regional Distribution

Revenue outside the UK and Ireland continues to grow and now represents 49% of total Mountie revenue



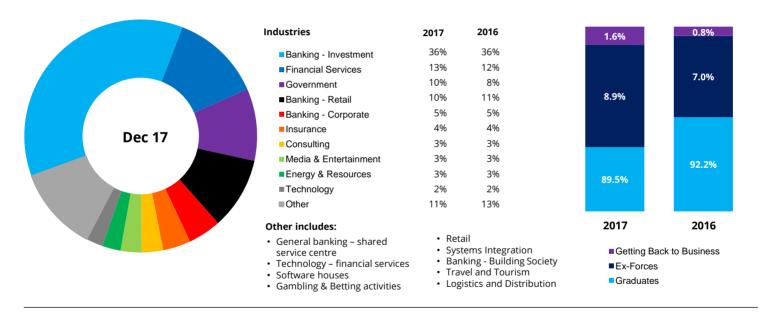


### **Academy Capacity**



## Mountie Headcount

Good growth in Government Sector; Ex-Forces and Getting Back to Business programmes now comprise over 10% of Mountie headcount



of headcount is now outside of graduates:

of headcount is



**Ex-Forces** 

2017 2016 281 190

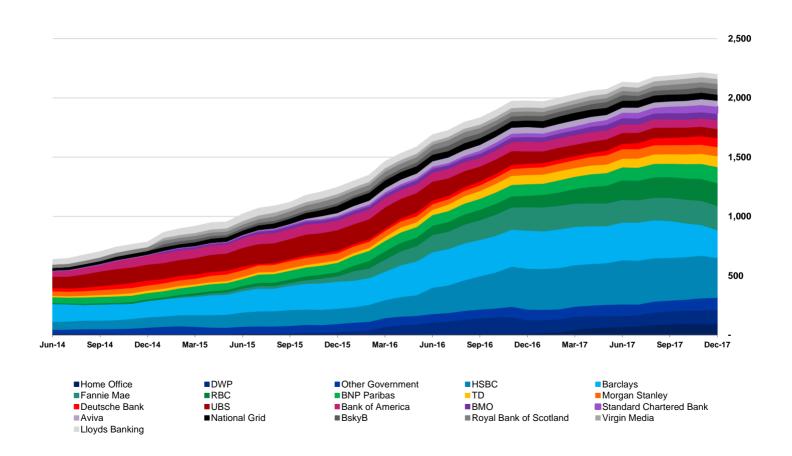


**Getting Back** to Business

2017 2016 22 50

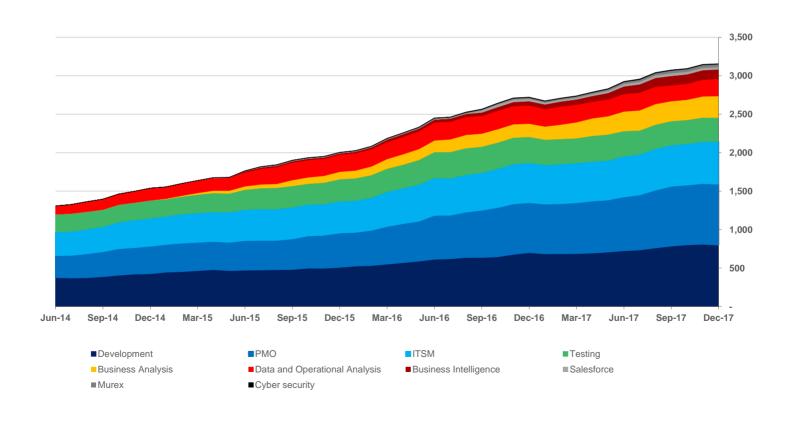
## Top Clients by Headcount

Sustained growth coming from the Home Office, RBC, Deutsche Bank and Standard Chartered



## Service Divisions by Headcount

Business Analysis and PMO both grew by over 100 heads over the last 12 months. Encouraging growth in technical streams, particularly Development, Business Intelligence and Murex



## Market Trends and Drivers

FDM's robust business model places us well to fulfil growing market demand for tech talent across the globe

## \$3.7tr

- Global IT spending projected to reach \$3.7 Trillion in 2018 (Gartner)
- Growing to almost \$4tr by 2021 (Gartner)

#### **Market Drivers**

- Ageing IT population
- 75% of the global workforce will consist of millennials by 2025
- Process automation the next big thing?
- US visa earnings requirements
- UK IR35 changes
- Digital transformation

#### **Transformational Trends**

- In 2017, the average business saw an increase in cyber breaches of nearly 1500% compared to 2016
- Big Data Analytics will be worth £241 billion to the UK economy by 2020
- \$15.7 trillion global GDP uplift by 2030 as a result of Al technologies, with half of those gains coming from increased labour productivity
- Regulatory/compliance risk sited as among the top three risk types that will increase in importance over the next two years for financial services
- PwC estimates that 45% of work activities can be automated

#### Geopolitical

- Global uncertainty
- Brexit
- GDPR
- US political scene
- Regulatory oversight increase
- The 'new way of working'

## Market Trends and Drivers (cont.)

FDM's robust business model places us well to fulfil growing market demand for tech talent across the globe

## 500,000

 Shortages of IT specialists forecast to reach c.500,000 by 2020 (Empirica)

#### **Demand**

- 40% of employers worldwide face talent shortages, driven by IT
- Lack of women in tech is hindering industry growth
- More than 50% of employers now train and develop existing employees to fill open positions - up from just 20% in 2015
- The UK adds 104,000 technology jobs to the economy each year

### **Challenges**

- Education costs are rising around the world and so are student loans: increasing debts
- Inexperienced and overqualified pool of talent
- Different generations have different expectations: shifting mind-sets
- Minorities have degrees but don't get hired at the same rate: inequality

### **Supply**

- 160+ UK Universities (FDM recruited from 120 of these in 2017)
- 4,700+ US and CA universities (FDM recruited from 248 of these in 2017)
- Computer Science graduates face some of the highest rates of unemployment in the UK compared with graduates of other subjects.
- Graduates with a bachelor's degree or higher in the US are facing an unemployment rate of only 2.5%

## CSR & Inclusivity



nationalities working together as a team at FDM



~50% of our management

are female



0% median gender pay gap in the UK (UK average of 18.4%)



48%

of UK intake in 2017 were from a BAME\* background

\*Black, Asian or Minority Ethnic

#### **Social Mobility**

32%

of UK intake in 2017 were the first in their family to go to university 86%

of FDM's UK graduate intake in 2017 attended a state school



#### **Ex-Forces and Veterans**

450+

former service men and women have been placed through the programme in the UK and US since its inception



#### **Returners to Work**

65+

careers restarted through the Getting Back to Business Programme in the UK and APAC



## Achievements



The Guardian UK 300 – Most Popular Graduate Employers for 2017/18



Awarded Company of the Year at the TechWomen50 Awards 2017



The 6th company in the UK to release its gender pay gap reporting figures 2017



Recognised as a Top 50 Employer in the UK Social Mobility Index 2017



Featured in the Business in the Community Best Employers for Race Listing 2017



The Herald & GenAnalytics Diversity Star Performer of the Year 2017



A Military Times Best for Vets Employer and RecruitMilitary Most Valuable Employers (MVE) for Military 2017



Honoured to receive the MoD Employer Recognition Scheme (ERS) Gold Award 2017

## Summary

#### **Financial**

Adjusted operating profit up 26%

Further geographic expansion; non UK and Ireland Mountie revenue is now 49% of Group Mountie revenue (2016: 44%)

Healthy balance sheet with £36.8m cash balances (2016: £27.8m)

FDM Group (Holdings) plc entered the FTSE 250 in June 2017

Adjusted basic EPS up 26% year on year Dividend per share increased by 33% to 26.0 pence (2016: 19.6 pence)

#### **Operational**

Group Mountie headcount increased 17% year on year and has surpassed 3,000 Strong client acquisition across the Group with 72 new clients secured in the period

Continued sector diversification, with 72% of new clients outside the financial services sector Online applications to join training programmes increased by 29% year on year

Training capacity increased 9% year on year

At least 15% Mountie headcount growth in all four regions

#### **Forward-looking statements**

The slides contain statements which constitute "forward-looking statements". Although the Group believes that the expectations reflected in these forward-looking statements are reasonable, it can give no assurance that these expectations will prove to be correct. Because these statements involve risks and uncertainties, actual results may differ materially from those expressed or implied by these forward-looking statements.

## Income Statement

for the year ended 31 December 2017

	2017	2016
	£'000	£'000
Revenue	233,575	189,403
Cost of sales	(129,323)	(103,291)
Gross profit	104,252	86,112
Administrative expenses	(60,496)	(50,691)
Operating profit	43,756	35,421
Financial income	29	28
Financial expense	(130)	(128)
Net finance expense	(101)	(100)
Profit before income tax	43,655	35,321
Taxation	(11,643)	(9,139)
Profit for the year	32,012	26,182

## Statement of Financial Position

as at 31 December 2017

	2017	2016
	£'000	£'000
Non Current Assets		
Property, plant and equipment	4,926	5,011
Intangible assets	19,471	19,533
Deferred tax asset	2,275	772
	26,672	25,316
Current assets		
Trade and other receivables	30,716	29,164
Cash and cash equivalents	36,846	27,844
	67,562	57,008
Total assets	94,234	82,324
Current liabilities		
Trade and other payables	26,616	24,628
Current income tax liabilities	3,239	4,358
	29,855	28,986
Total liabilities	29,855	28,986
Net assets	64,379	53,338

## Statement of Cash Flows

for the year ended 31 December 2017

	2017	2016
	£'000	£'000
Cash flows generated from operations	48,280	39,373
Interest received Income tax paid	29 (13,263)	28 (8,751)
Net cash generated from operating activities	35,046	30,650
Cash flows from investing activities Property, plant and equipment Intangibles assets	(1,350) (18)	(1,735) (60)
Net cash used in investing activities	(1,368)	(1,795)
Cash flows from financing activities Finance costs paid Dividends paid	(130) (23,976)	(128) (24,514)
Net cash used in financing activities	(24,106)	(24,642)
Exchange gains/(losses) on cash and cash equivalents	(570)	1,271
Increase in cash and cash equivalents	9,002	5,484
Cash and cash equivalents at beginning of year	27,844	22,360
Cash and cash equivalents at end of year	36,846	27,844